

Privacy Policy - Eftec (UK) Limited

This policy related to the processing of personal and corporate data as undertaken by Eftec (UK) Limited.

We collect certain information or data about you when you use www.eftecltd.com and related media links.

What information we collect:

- details to allow you to access services and transactions, for example e-mail address;
- your IP address, and details, of which version of web browser you used to ask questions, or to leave feedback/queries, including your e-mail address if you send an e-mail to us;
- information on how you use our website, using cookies and page tagging techniques to help us improve the website;
- details when registering or applying for jobs.

This information allows us to:

- improve the site by monitoring how you use it;
- respond to any feedback you send us, if you ask us to;
- provide you with information about local services if you want it;
- understand your preferences so that we can improve the products or services we offer.

If you make an enquiry about our services or products whether via our website, telephone or e-mail we will collect information about you in order to respond to your enquiry.

- details to allow us to communicate with you, for example your e-mail address and telephone numbers;
- information relating to your position in your company, for example job title, place of work, role;
- if you are an officer of the company we may also process data relating to your status that is in the public domain.

This allows us to:

- communicate effectively with you whilst we respond to your enquiry;
- provide you with information on other products and services if you chose to receive such information;
- provide our services to you based on accurate information.

All data processing by Eftec (UK) Limited is carried out on a lawful basis as per the General Data Protection Regulation, Article 6(1).

Where is the data stored and is it secure?

We have our data stored on remote servers. We have a number of security measures and features that are implemented to try and ensure the safety of any information in our possession or control, once we receive it, with limited access from our technical staff.

Transmitting information over the internet is generally not completely secure, and we can't guarantee the security of your data. Any data you transmit is at your own risk.

By submitting your personal data you agree to this.

We won't share your information with any organisation for marketing, market research or commercial purposes, and we don't pass on your details to other websites.

Payment transactions are always encrypted.

Disclosing your information:

In line with GDPR Article 6(1) C we may pass on your personal information and exchange any of your details if we have a legal obligation to do so, or if we have to enforce or apply our terms and conditions or other agreements.

Your rights:

You can find out what information we hold about you and ask us not to use any of the information we collect. All enquiries should be made in writing to:

The compliance Officer
Eftec (UK) Limited
Unit FC.122 Salisbury House
London Wall
London EC2M 5QQ

Links to other websites:

www.eftecltd.com may contain links to other websites. This privacy policy only applies to this website and doesn't cover other websites with services and transactions we may link to.

- **Following a link to another website:**
 - If you go to another website from this one, read the privacy policy on that website to find out what it does with your information.
- **Following a link from another website to www.eftecltd.com:**
 - If you come to www.eftecltd.com from another website we may receive personal information about you from the other website. You should read the privacy policy of the website you came from to find out more about this.

Eftec (UK) Limited will update this Privacy Policy from time to time in order to reflect the changes to remain compliant to Data Protection Laws and Regulations. We will inform you of any significant changes in how we process your Personal Data.

This Privacy Policy was last updated in May 2018.